



Student Services

PERSONAL, ACADEMIC AND SOCIAL SUPPORTS

*No door is
the wrong door.*

Mission

Student Services is committed to supporting **student success**. Success can be **academic, personal** or **social**. We promote student success by fostering **autonomy, worth** and **belonging**.



Values

Student Services operates according to **six core values**, which we model in our work with students, faculty, staff, and community.



Guiding Principles



Student
Centredness



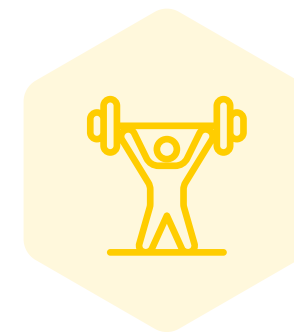
Indigenization



Equity, Inclusion,
Diversity and
Access



Wellbeing



Strengths-
Based



Service-
Oriented

Student Engagement & Experience

Connection and Belonging

- Orientation & Transitions
- Mentorship & Leadership
- Communications, Storytelling & Events
- Indigenous Student Services
- Gender & Sexual Diversity
- Multi-Faith Chaplains

Orientation & Transitions

Building connections for our on-campus and online new-to-TRU students



Hosts educational **experiences** and social functions



Promotes academic, personal, and social **supports**



Provides timely email **communications**



tru.ca/studentlife



orientation@tru.ca
On-campus

OLconnect@tru.ca
Online

Peer Mentorship & Leadership

Evolve as a student peer mentor



Access **valuable training**



Partake in **professional development**



Give back to peers and campus community



tru.ca/studentlife



lead@tru.ca

Communications, Storytelling & Events

On campus, online and beyond



Provides **newsletters** with just-in-time information



Promotes services, events and opportunities on **social media**



Supports **on-campus events** for Student Services



tru.ca/studentlife



sscomms@tru.ca

Indigenous Student Services

A home away from home



Weekly **Soup Circle**



Connect with **Indigenous Elders and Mentors**



Take a break at **Cplúl'kw'ten**



tru.ca/indigenous



indigenous@tru.ca

Gender & Sexual Diversity

Working towards advocacy and anti-discrimination efforts for the 2SLGBTQPIA+ community on campus and beyond



Resources and workshops



Educational and **intentional** programming



Support, advocacy and **allyship**



tru.ca/gender



gsd@tru.ca

Multi-Faith Chaplaincy

Provides religious and spiritual supports to students, faculty and staff



Offers **guidance** and resources in times of personal concern, conflict or crisis



Creates **opportunities** for companionship, prayer, study, service and engagement on campus



Student Access & Academic Supports

Academic
Accommodations
and Skill Building

- Central & OL Academic Advising
- Accessibility Services
- Exams & Testing- AS & OL
- Pack ACademic Edge (PACE)

Central & OL Academic Advising

We advise, you decide



Create **customized** academic plan that aligns with a student's educational and career goals



Connect students with various **resources** on campus



Work towards resolving academic challenges to develop academic **resilience**



tru.ca/advising



advising@tru.ca
On-campus

advisor@tru.ca
Online

Accessibility Services

Equitable access to education for TRU students



Alternative and
**accessible
formats** for text
material



Accommodated
tests and exams



Access to technical
aids and **adaptive
equipment**



Mobility and
physical access
assistance



tru.ca/as



as@tru.ca

Exams and Testing Services- AS & OL

Oversees the logistical operations of both in-person and virtual exam delivery, for all TRU learners.



Manages **relationships, scheduling** and other services



Ensures that **academic standards and integrity** are met



Supports the **student experience**



tru.ca/as



exams@tru.ca
On-campus

asexams@tru.ca
Online

PACE *(the Pack ACademic Edge)*

PACE provides academic support in an informal study session led by upper-year Wolfpack athletes



Coaching on learning strategies



Improve **study habits** and learn about on-campus resources



Connect with student-athletes in a supportive setting



Student Affairs & Wellbeing

Conduct and Health

- Student Case Managers
- Sexualized Violence Prevention & Response
- Counselling
- Medical Clinic

Student Case Managers

Navigating institutional policy and processes



Rights and
Responsibilities



Processes and
Policies



Academic
Appeals



Student
Emergencies



tru.ca/osa



studentsaffairs@tru.ca

Sexualized Violence Prevention & Response

Support for anyone who has experienced sexualized or intimate partner violence



Emotional support and **safety** planning



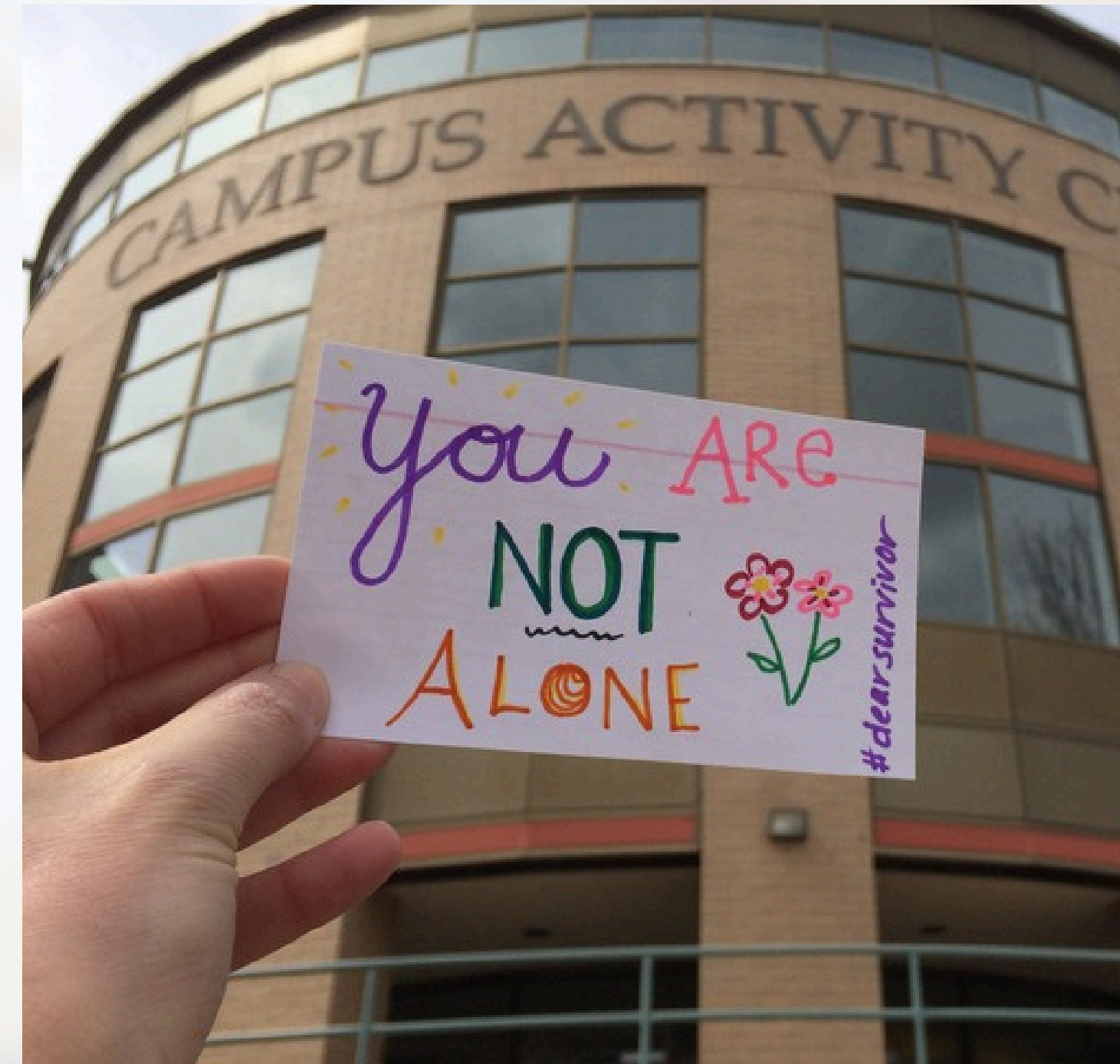
Academic **accommodations** and emergency **housing**



Information about **reporting** options



Support through reporting processes if desired



tru.ca/svpr



svpr@tru.ca

Counselling

Confidential, safe
and affirming
atmosphere



Personal

- Stress/anxiety
- Grief
- Personal issues

Academic

- Procrastination
- Exam stress
- Time management

Career

- Career path
- Self-exploration
- Assessment tests



Medical Clinic

Supporting registered students who require medical support during their studies



Immunizations and allergy **injections**



Prescriptions and **medication** management



Birth control education and prescribing



Sexually transmitted infection (**STI**) screening and **treatment**



tru.ca/clinic



trumedicalclinic@tru.ca

Don't miss out!

Follow us on social media to stay up to date on student services, events, and more!



@trustudentlife

OM 1631 | (250) 828-5023 | tru.ca/services

